

NWC Guide and Orientation to Learning at a Distance (GOLD) Process NWC Gold is designed to be a step by step process for first time distant students. This process will help you access your accounts for email, blackboard, and blackboard collaborate

Questions or problems? Use live chat! (bottom right)

Call: 907-443-8421

Email: nwc.info@alaska.edu

Anytime throughout this process!

Before you start: Make sure this process is completed on the actual computer you will use to attend your class(es). Additionally, make sure it has been 48 hours since your registration was completed.

1. Find your username and create a password

- Go to: [Easy Login Maintenance Option \(ELMO\)](#)
- This site will:
- Ask you several security questions
- Find your UA username and student id
- Allow you to create/change your password

Note: This username/password will be for UA Mail, Blackboard, and Blackboard Collaborate.

- Sign into your UA Google Mail

- Go to: [UA Mail](#)
- Sign in with your username and password from the previous step

- Check Browser for Compatibility

- Go to: [Blackboard Browser Check](#)
- Update indicated items if there are deficiencies.

Note: Mac users will not use java with their browser and will need to do an additional download after logging into NWC GOLD Process on Blackboard.

- A full list of [Supported Browsers on different Operating Systems](#) can be found here.

- **Sign into Blackboard**
- Log into Blackboard to see how Blackboard and Blackboard Collaborate work!
- Go to: [Blackboard](#)
- Sign in with the same username and password as your UA Mail

Still having difficulty logging into your accounts? Contact UAF Office of Information Technology at 1-800-478-8226 and select #3 for a support technician.

We're sorry for any frustration, and we are working hard to address your problem. If you haven't already contacted us, please do so!